

HOUSINGFORHEALTHOC.ORG



HOUSING FOR HEALTH ORANGE COUNTY


2023 ANNUAL REPORT

At-risk and homeless service providers

*PROVIDING HOUSING NAVIGATION, HOUSING TENANCY AND SUSTAINABILITY, HOUSING DEPOSITS, DAY HABILITATION, ENHANCED CARE MANAGEMENT AND SHORT-TERM POST HOSPITALIZATION IN **ORANGE COUNTY, CALIFORNIA***

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Serving Orange County's housing providers in their collective work to solve homelessness

Housing for Health Orange County, Inc. (HHOC) is a nonprofit organization created to support a network of unhoused and housing providers. HHOC exists to provide centralized administrative and financial support to these providers, and to assist in co-creating best practices and standards of care to ensure quality outcomes for the clients served on behalf of  CalOptima Health

2023 Partners

(included in this data)

MERCYHOUSE



HEATHER STRATMAN

Chief Administrative Officer

"We extend our sincere thanks to the collaborating agencies that have played a pivotal role in the establishment of Housing for Health Orange County. With your support, we are able to provide crucial assistance to local housing providers, ensuring excellent outcomes for our clients. Your partnership is invaluable to our mission."

Heather Stratman

In this report

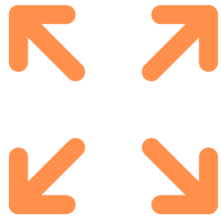


Photo courtesy of Mercy House

This report provides detailed insights into the positive outcomes achieved by our team and collaborators in supporting Orange County's most vulnerable communities in 2023. Our success stems from our dedication to care, compassion, consistency, and ensuring equal access for all. We are proud to share the significant impact of our collective efforts with you.

The report will also analyze the number of members and households served, data related to housing placements and permanent housing, utilization of services, referral points, demographic information, and other pertinent metrics.

What we do



Expand

provider capacity to serve and house more unhoused and at-risk individuals



Align

state and federal housing subsidies with supportive services funding



Improve

system flow through a streamlined navigation process from various entry points



Empower

unhoused individuals with client-centered, trauma-informed supportive services

2023 by the numbers: Members served



Photo courtesy of Friendship Shelter

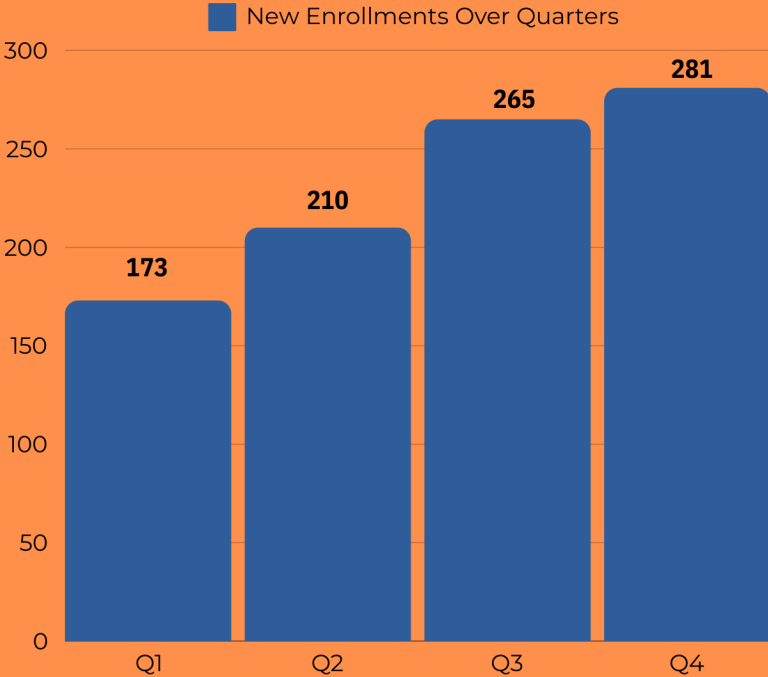
In 2023, our collective efforts led to a remarkable achievement: serving a record number of members. This significant increase from the previous year not only reflects our commitment to making a difference but also underscores the growing impact of our work in the community.

1,289
members served in 2023

1,185
households served in 2023



47%
increase in members served between 2022-2023



2023 by the numbers: Tenancy services

Orange County's housing market is difficult to navigate. HHOC's housing navigators diligently explore all available options for clients experiencing housing insecurity, including accessing housing vouchers through the coordinated entry system, identifying affordable housing units, facilitating room rentals, and diversion to family and friends when feasible. This steadfast "whatever it takes" approach yields tangible results. But obstacles still arise due to limited voucher availability, an exceptionally low rental vacancy rate, and overall housing shortages. HHOC's service providers are actively addressing these challenges by leveraging housing deposits from CalOptima Health, nurturing landlord relationships, and fostering collaborative partnerships to find viable solutions for our vulnerable populations.



167

members in
navigation secured
housing



avg of

131 days

between program
enrollment and housing
move-in date

64

average move-ins per quarter



19%

increase in housing
placements between
2022-2023

94%

members receiving tenancy services
maintained permanent housing

Photo courtesy of Mercy House

2023 by the numbers: Day habilitation



Photo courtesy of Mercy House

HHOC's day habilitation services offer a holistic approach to empowering individuals towards stable housing. Financial literacy classes cover cash flow management, budgeting, and understanding monthly income. HHOC's job training curriculum emphasizes employment readiness and negotiation skills, enhancing participants' competitiveness in the job market. Through supporting higher income levels, HHOC directly addresses the correlation between financial stability and housing accessibility, paving the way for individuals to achieve long-term housing security.

260

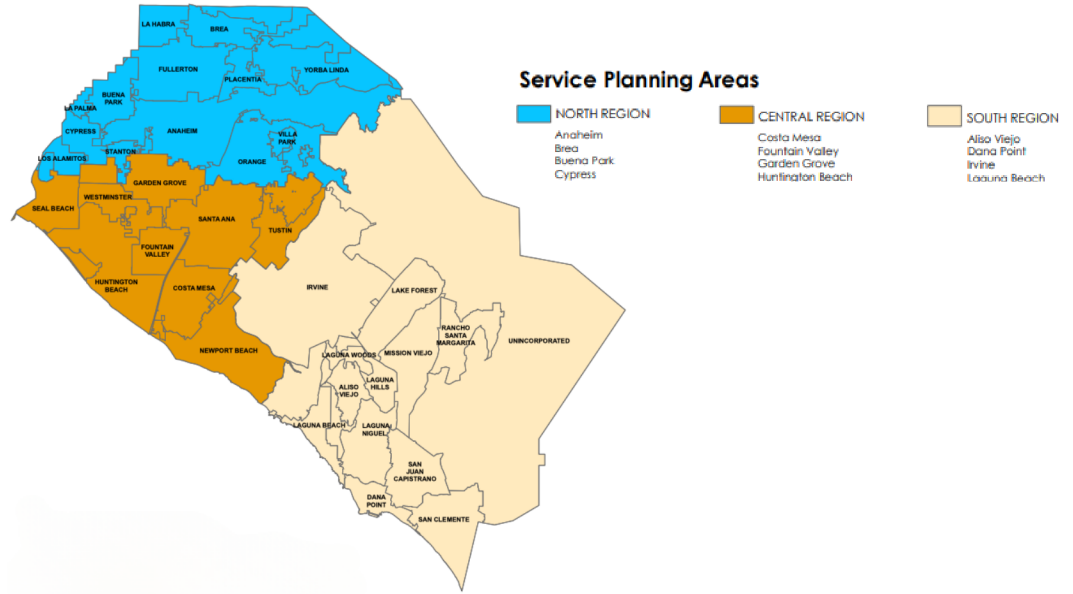
**members received
day habilitation
services**



42%

**members have increased
their income
while in the program**

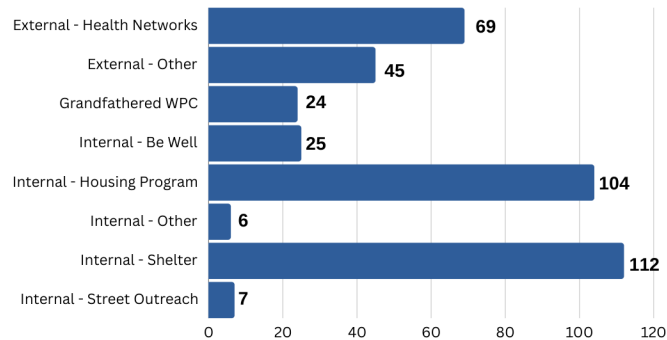
Referral points



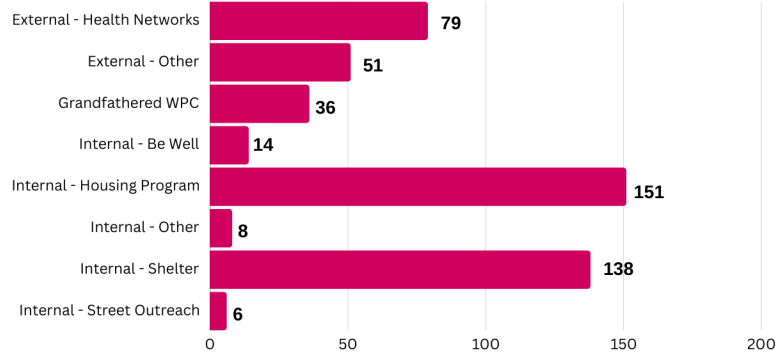
Referrals by Service Planning Areas (SPAs)

29% South SPA 38% Central SPA 31% North SPA 2% Other

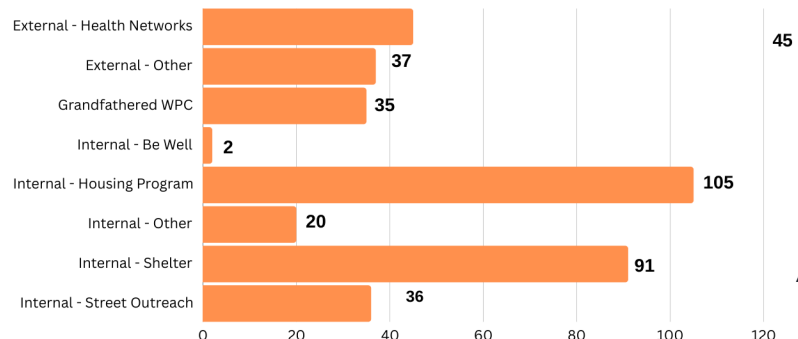

North SPA




Central SPA




South SPA



Referral sources



Be Well
ORANGE COUNTY



SPOTLIGHT ON: BE WELL ORANGE COUNTY

In 2021, HHOC partnered with Be Well OC to establish a continuum of care for patients receiving behavioral health treatment and experiencing homelessness. This partnership was built upon the services offered through CalOptima Health, including housing navigation and Enhanced Care Management. The program ensured that anyone being treated and discharged at the Be Well campus, who was also unhoused or at risk of becoming unhoused, would be offered services and a dedicated case manager who would work with them to establish a housing and care plan to ensure they would receive the appropriate services for their situation. The HHOC-Be Well partnership exemplifies interdisciplinary collaboration in constructing a comprehensive care system. Since the inception of the program in 2021, there are now three full-time case managers who work at the Be Well campus with prospective clients and the Be Well team to provide services.

44 clients referred in from Be Well Campus

38 clients referred from the Sobering Center + CSU

41 connected to housing

NOTE: MERCY HOUSE STAFF DOES NOT TRACK BE WELL DATA AT THIS LEVEL

Our commitment

HHOC is deeply committed to serving vulnerable unhoused and at-risk populations with compassion, dignity, and unwavering dedication, regardless of race, language, ethnicity, gender identity or culture. Our mission drives us to provide essential support, resources, and empowerment to those in need, ensuring that we meet every individual where they are at and provide them with the assistance and care they deserve to thrive.

69% members served have two or more disabling conditions

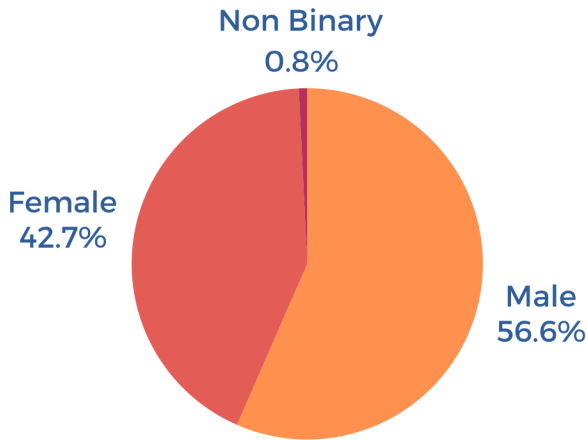
61% members suffer from mental health disorders



HHOC success story

D.L.'s journey from homelessness to stability showcases resilience and success. After leaving an unsafe living situation, he spent nearly three months on the streets before seeking help at Be Well's Sobering Center. Through their CRP program and CalOptima Housing Navigation Services, D.L. secured virtual employment and a safe room rental.

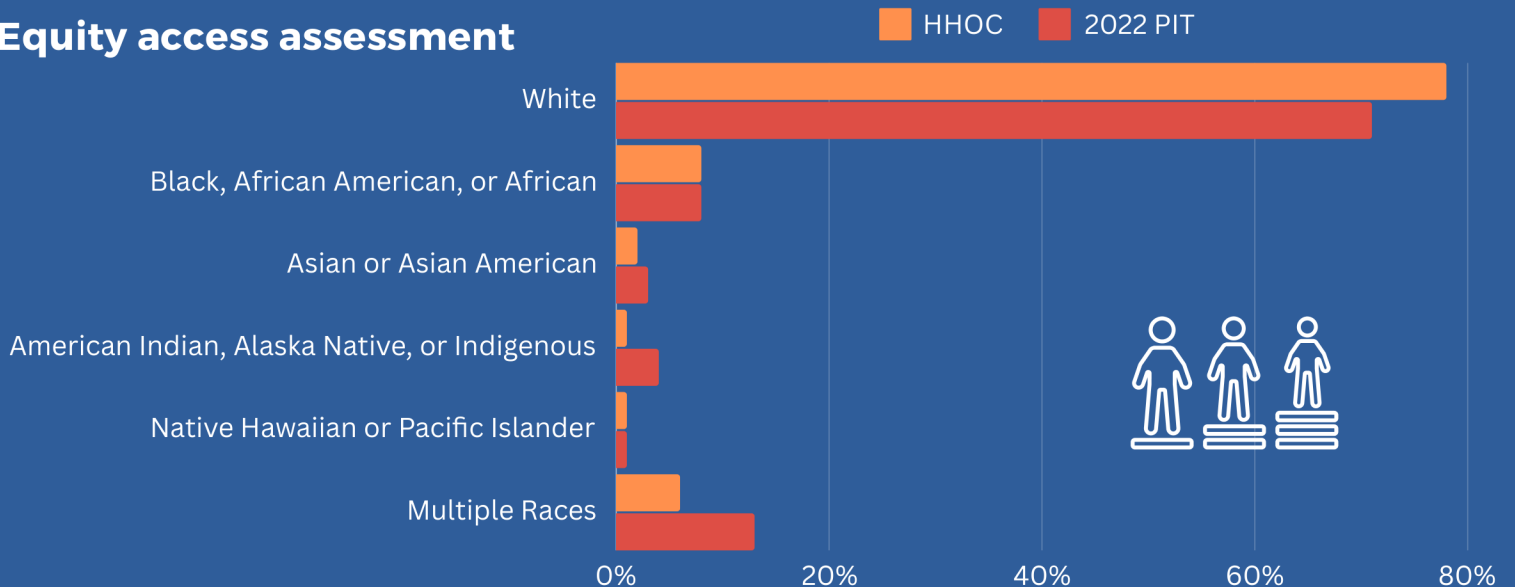
With assistance from CalOptima's Housing Deposit funds, he moved into his new home, supported by a landlord who prioritizes sobriety. D.L.'s story highlights the impact of supportive services in empowering individuals to rebuild their lives independently.



49%

members served were chronically homeless

Equity access assessment



Enhanced Care Management

253

members served

since September
2023 program
launch

Enhanced Care Management is intended to provide a whole-person approach to care while addressing both the clinical and non-clinical needs of complex members. These members still qualify for the entire suite of services, but also receive oversight from a lead care manager who can provide continuous, customized support for the member's unique needs.



HHOC success story

After 6 years of homelessness, this individual was connected with Friendship Shelter through CalAIM last year. They were excited to link him to a housing voucher via Coordinated Entry. Through Friendship Shelter's various programs and collaboration with Outreach Navigation and Enhanced Care Management, his needs were met, and he found a suitable unit. Despite systemic barriers, his determination led him to secure housing in his hometown, where he had strong community ties.

Now housed, he continues to receive support from the Permanent Housing team and Enhanced Care Management to ensure his ongoing success.

KEEP IN TOUCH!

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Be Well staff, courtesy of Be Well